



# Supplier Conduct Principles

**Zoetis is committed to implementing these Principles as our own Supplier Conduct Principles and strongly encourages our suppliers to adhere to them.**

## **Suppliers supporting the Principles:**

- Will integrate and apply these Principles in a manner consistent with their own supplier programs;
- Believe that society and business are best served by responsible business behaviors and practices;
- Fundamental to this belief is the understanding that a business must, at a minimum, operate in full compliance with all applicable laws, rules and regulations;
- Are aware of differences in culture and the challenges associated with interpreting and applying these Principles globally. While suppliers supporting the Principles believe that what is expected is universal, it is understood that the methods for meeting these expectations may be different and must be consistent with the laws, values and cultural expectations of the different societies of the world; and
- Believe the Principles are best implemented through a continual improvement approach that advances supplier performance over time.

## **Labor**

Suppliers shall be committed to uphold the human rights of workers and to treat them with dignity and respect.

### **Freely Chosen Employment**

Suppliers shall not use forced, bonded or indentured labor or involuntary prison labor.

### **Child Labor and Young Workers**

Suppliers shall not use child labor. The employment of young workers below the age of 18 shall only occur in non-hazardous work and when young workers are above a country's legal age for employment or the age established for completing compulsory education.

### **Non-Discrimination**

Suppliers shall provide a workplace free of harassment and discrimination. Discrimination for reasons such as race, color, age, gender, gender identity or gender expression, sexual orientation, ethnicity, disability, religion, political affiliation, union membership or marital status is not acceptable.

**Fair Treatment**

Suppliers shall provide a workplace free of harsh and inhumane treatment, including any sexual harassment, sexual abuse, corporal punishment, mental or physical coercion or verbal abuse of workers, and no threat of any such treatment.

**Wages, Benefits and Working Hours**

Suppliers shall pay workers according to applicable wage laws, including minimum wages, overtime hours and mandated benefits.

Suppliers shall communicate with the worker the basis on which they are being compensated in a timely manner.

Suppliers are also expected to communicate with the worker whether overtime is required and the wages to be paid for such overtime.

**Freedom of Association**

Open communication and direct engagement with workers to resolve workplace and compensation issues are encouraged.

Suppliers shall respect the rights of workers, as set forth in local laws, to associate freely, join or not join labor unions, seek representation and join workers' councils. Workers shall be able to communicate openly with management regarding working conditions without threat of reprisal, intimidation or harassment.

**Ethics**

Suppliers shall conduct their business in an ethical manner and act with integrity.

**Business Integrity and Fair Competition**

All corruption, extortion and embezzlement are prohibited.

Suppliers shall not pay or accept bribes or participate in other illegal inducements in business or government relationships and must avoid conflicts of interest (self-dealing) with Zoetis' employees. Suppliers shall conduct their business consistent with fair and vigorous competition and in compliance with all applicable anti-trust laws and trade compliance laws. Suppliers shall employ fair business practices including accurate and truthful advertising.

**Identification of Concerns**

All workers should be encouraged to report concerns or illegal activities in the workplace without threat of reprisal, intimidation or harassment. Suppliers shall investigate and take corrective action if needed.

**Animal Welfare**

Animals shall be treated humanely with pain and stress minimized. Animal testing should be performed after consideration to replace animals, to reduce the numbers of animals used, or to refine procedures to minimize distress.

Alternatives should be used wherever these are scientifically valid and acceptable to regulators.

**Privacy and Information Security**

Suppliers shall maintain appropriate information security practices and safeguard and make only proper use of Zoetis and supplier intellectual property and confidential information to ensure that supplier, Zoetis, worker, and patient privacy rights are protected and maintain business continuity.

## Environment

Suppliers shall operate in an environmentally responsible and efficient manner to minimize adverse impacts on the environment and shall maintain processes and procedures to ensure sustainable sourcing of all minerals and raw materials.

Suppliers are encouraged to conserve energy and natural resources, to avoid the use of hazardous materials where possible, and to engage in activities that reuse and recycle materials.

### Environmental Authorizations

Suppliers shall comply with all applicable environmental regulations. All required environmental permits, licenses, information registrations and restrictions shall be obtained and their operational and reporting requirements followed.

### Waste and Emissions

Suppliers shall have systems in place to ensure the safe handling, movement, storage, recycling, reuse, or management of waste, air emissions and wastewater discharges. Any waste, wastewater or emissions with the potential to adversely impact human or environmental health shall be appropriately managed, controlled and treated prior to release into the environment.

### Spills and Releases

Suppliers shall have systems in place to prevent and mitigate accidental spills and releases of fuels, raw materials, chemicals, intermediates, products, and other hazardous materials to the environment.

## Health & Safety

Suppliers shall provide a safe and healthy working environment, including for any supplier provided living quarters.

### Worker Protection

Suppliers shall protect workers from over exposure to chemical, biological, physical hazards and physically demanding tasks in the workplace and in any supplier provided living quarters.

### Process Safety

Suppliers shall have programs in place to prevent or mitigate catastrophic releases of chemicals.

### Emergency Preparedness and Response

Suppliers shall identify and assess emergency situations in the workplace and any supplier provided living quarters, and to minimize their impact by implementing emergency plans and response procedures.

### Hazard Information

Safety information relating to hazardous materials - including pharmaceutical compounds and pharmaceutical intermediate materials - shall be available to educate, train, and protect workers from hazards.

## Management Systems

Suppliers shall use management systems to facilitate continual improvement and compliance with the expectations of these principles.

### Commitment and Accountability

Suppliers shall demonstrate commitment to the concepts described in this document by allocating appropriate resources and demonstrable senior leadership commitment.

### **Legal and Customer Requirements**

Suppliers shall identify and comply with applicable laws, regulations, standards and relevant customer requirements.

### **Risk Management**

Suppliers shall have mechanisms to determine and manage risks in all areas addressed by this document.

### **Documentation**

Suppliers shall maintain documentation necessary to demonstrate conformance with these expectations and compliance with applicable regulations.

### **Training and Competency**

Suppliers shall have a training program that achieves an appropriate level of knowledge, skills and abilities in management, and workers to address these expectations.

### **Quality**

Suppliers shall meet all applicable generally recognized or contractually mandated quality requirements in order to provide products that consistently meet Zoetis' standards and are safe for their intended use.

### **Continual Improvement**

Suppliers are expected to continually improve by setting performance objectives, executing implementation plans and taking necessary corrective actions for deficiencies identified by internal or external assessments, inspections, and management reviews.

## **Reporting**

Zoetis has an Open Door policy to help ensure that concerns and questions are raised so that they can be appropriately addressed. We have zero tolerance for any form of retaliation against colleagues or suppliers who raise good faith concerns about actual or potential abuses. You can report any suspicion or evidence of violations of these Principles in Zoetis' supply chain operations to the Legal function, [legal@zoetis.com](mailto:legal@zoetis.com) or 973-822-7000 or through our compliance helpline at [compliance@zoetis.com](mailto:compliance@zoetis.com) or 1-855-322-9944. You may also report a concern anonymously via the Zoetis Compliance Helpline. The Compliance Helpline can be reached by phone, or online via the web-reporting tool, and is available 24 hours a day, 7 days a week, 365 days a year; and is offered in 70 languages. The Compliance Helpline is operated by specially trained third-party representatives:

- Compliance Helpline Number\* (U.S. and Canada): 1.855.322.9944  
\* For Compliance Helpline numbers outside the U.S. and Canada, [click here](#).
- Compliance Helpline Web-Reporting Tool: <http://zoetis.ethicspoint.com>